



# NORTH END COMMUNITY RENEWAL CORPORATON

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## SAFETY COORDINATION

ANNUAL WORKPLAN- APRIL 1, 2011- MARCH 31, 2012

**VISION:** The North End of Winnipeg is a safe, healthy vibrant community for individuals to live, work and visit.

**MANDATE:** NECRC's mission is to promote the social, economic and cultural renewal of the north end of Winnipeg. In achieving this mandate, NECRC's role is to facilitate, act as an organizer and coordinator; and to promote increased communication and sharing of information among stakeholders towards renewal of the north end. (Building Engagement. "The overall goal of building engagement is to ... build a continuous cycle of people talking with one another, agreeing to work together, creating ideas together, and then working together to ensure that these ideas achieve their intended result" ( Community Conversations, Paul Born, 2008,)

### FIVE YEAR GOALS: SAFETY

1. To continue to support neighbourhood groups in developing and implementing their own neighbourhood safety plans.
2. To establish the means for a greater police presence within the North End, and opportunities for stronger relationships between residents and the Winnipeg Police Service.

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#### 2011-2012 Annual Operations/Work Plan (April 1<sup>st</sup>, 2011 to March 31<sup>st</sup>, 2012)

#### Annual Operational Goals:

1. Provide support and assistance to neighbourhoods to develop and implement practical, grassroots safety initiatives.
2. Provide networking and coordination to promote safety initiatives;
3. Promote safer neighbourhoods through capacity building, development of partnerships and accessing resources;
4. Support a uniformed, visible street presence in designated areas within the north end,

Initiatives	Annual Outputs (Targets)	Partnerships	Strategies	Implementation Tasks	Measurements	Outcomes
<p><b>1.1 Local Neighbourhood Safety Plans ( Focus On The 5 Na!</b> neighbourhoods, including other NECRC north end neighbourhoods, if possible) -William Whyte -North Point Douglas -St. John's -Dufferin -Lord Selkirk Park</p>	<ul style="list-style-type: none"> <li>• <b>Year 1- Each neighbourhood (who chooses) will have developed a functional safety plan</b></li> <li>• <b>Year 2- Neighbourhoods will meet to discuss their plans &amp; hear from others- on a biannual basis</b></li> <li>• <b>Year 3- Each participating neighbourhood will implement their plans consistently.</b></li> </ul>	<ul style="list-style-type: none"> <li>• Local residents</li> <li>• Resident associations</li> <li>• North end stakeholders</li> <li>• Aboriginal Visioning</li> </ul>	<ul style="list-style-type: none"> <li>• Support local neighbourhoods to complete, update strategic safety plans</li> <li>• Assist in the implementation of specific safety initiatives</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Year 1-</b> Research appropriate format for developing safety plans</li> <li>• Contact each Resident Association to determine if a safety plan exists, and if so, then revise, update</li> <li>• For those without a safety plan, meet with local Resident Association/local residents to determine needs, safety issues and desired neighbourhood changes</li> <li>• Develop short and long term safety strategies/ engage appropriate partners</li> <li>• Support each resident assoc to develop, document and communicate their plans within their community</li> <li>• <b>Year 2-</b> Resident Assoc.'s meet and share plans, challenges &amp; successes</li> <li>• <b>Year 3-</b> All participating neighbourhoods are implementing their safety plans</li> </ul>	<ul style="list-style-type: none"> <li>• # of Safety plans developed/ implemented and regularly reviewed</li> <li>• Feedback from residents / stakeholders on impact of implementing safety initiatives</li> <li>• Number of resident assoc. participating in bi-annual safety mtgs</li> </ul>	<ul style="list-style-type: none"> <li>• Local residents and Resident Associations taking increased ownership for addressing safety in their community</li> <li>• Non-tolerance attitudes towards crime, with natural surveillance developing among neighbours</li> <li>• A cleaner, safer, and more vibrant north end community that is getting to know and learn from one another, and collaboratively supporting each other</li> </ul>
<p><b>1.2 Support To Implement Grassroots Safety Initiatives</b></p>	<ul style="list-style-type: none"> <li>• <b>Neighbourhood Safety Audits are completed 2x per year in 5+ neighbourhoods</b></li> <li>• <b>Annual Community Clean Ups are implemented –min 1x per year in 5+ neighbourhoods</b></li> <li>• <b>Annual graffiti removal within back lanes and painting burned out garbage bins (summer months)</b></li> <li>• <b>Local neighbourhoods are reporting safety concerns to Police &amp; PSI unit on a monthly basis</b></li> </ul>	<ul style="list-style-type: none"> <li>• North End Resident Assoc./stakeholders</li> <li>• Aboriginal Visioning</li> <li>• Local BIZ</li> <li>• Winnipeg Police Service</li> <li>• MPIC</li> <li>• Citizens on Patrol</li> <li>• City of Winnipeg</li> <li>• Aboriginal Visioning</li> <li>• Ndinawe Youth Centre</li> <li>• CSI summer prgms</li> <li>• Workforce</li> <li>• Local residents (not connected with resident associations)</li> </ul>	<ul style="list-style-type: none"> <li>• Support and work with north end resident associations and grassroots residents to identify and implement local safety initiatives that meet the needs of their local neighbourhood</li> <li>• Work with Aboriginal Visioning and the Memo of Collaboration on developing a safety initiative for the north end</li> </ul>	<ul style="list-style-type: none"> <li>• Organize and coordinate training in completing safety audits to local neighbourhoods</li> <li>• Coordinate &amp; work with Resident Assoc.'s / other neighborhood partners to conduct safety audits;</li> <li>• Support local neighbourhoods to conduct clean ups events, including graffiti removal and garbage bins (5+ neighbourhoods)</li> <li>• Coordinate and assist local youth in removing graffiti within the summer months.</li> <li>• Support local youth to provide artwork to cover graffiti within the 5 communities, in back lanes and garbage bins.</li> <li>• Liaise among RA's and link new neighbourhoods with North Point Douglas and William Whyte</li> <li>• Assist RA's and individual residents to report safety concerns to Police, PSI unit, City of Winnipeg, etc.</li> </ul>	<ul style="list-style-type: none"> <li>• Focus groups, surveys to provide feedback on the impact of: safety audits, clean up events, graffiti removal, bin painting,</li> <li>• Crime Statistics to track positive or negative changes</li> <li>• If possible, residents associations to track the reports that have been made and report findings</li> <li>• Monitor the 5 NA Communities for retagging efforts</li> </ul>	<ul style="list-style-type: none"> <li>• Residents are taking ownership of their neighbourhoods, by conducting safety audits, safety strolls etc.</li> <li>• Safety Audit training is conducted, based on "best practices"</li> <li>• Safety audits are updated and completed. (William Whyte, Burrows, North Point Douglas, and St. Johns neighbourhoods</li> <li>• Neighbourhoods /RA's are sharing information, networking</li> <li>• Multi-neighbourhood Clean-ups (St. John's, Dufferin, William Whyte, North Point Douglas, Luxton, Burrows, Robinston/Mynarski, Inkster, and Lord Selkirk Park)</li> </ul>

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Initiatives	Annual Outputs (Targets)	Partnerships	Strategies	Implementation Tasks	Measurements	Outcomes
<b>2.1 Winnipeg Police Service &amp; North End Stakeholders Gatherings</b>	<ul style="list-style-type: none"> <li>• Gatherings occur 4 x/ year</li> <li>• 10-15+ stakeholders/ resident associations are participating</li> <li>• Mission, goals, objectives are developed</li> </ul>	<ul style="list-style-type: none"> <li>• North End Resident Associations/ stakeholders</li> <li>• Winnipeg Police Service</li> <li>• Selkirk Ave /Mosaic Market BIZ</li> <li>• NP Douglas Women's</li> <li>• Aboriginal Visioning</li> <li>• Mama wi</li> <li>• Indian Metis Friendship centre</li> <li>• Andrews St. Family Centre</li> <li>• Ndinawe</li> </ul>	<ul style="list-style-type: none"> <li>• Create opportunities to talk and build understanding in order to promote and foster cooperative relationships between WPS &amp; north end stakeholders</li> </ul>	<ul style="list-style-type: none"> <li>• Plan and organize meetings with the purpose of building engagement between stakeholders/WPS</li> <li>• WPS &amp; Resident Associations/ stakeholders to identify and send appropriate representatives</li> <li>• Support the group to develop a strategy (with specific objectives and activities that promotes cooperative and collaborative relationships</li> </ul>	<ul style="list-style-type: none"> <li>• Resident / stakeholder views on the strength &amp; effectiveness of police presence (periodic surveys at resident mtgs/local events</li> </ul>	<ul style="list-style-type: none"> <li>• A continuous cycle of stakeholders and WPS talking with one another, mutually agreeing on specific activities and working together to ensure the activities have achieved the intended results.</li> <li>• Winnipeg Police Service are viewed as a strong part of the north end community, and a cooperative attitude towards safety initiatives.</li> </ul>
<b>2.2 Networking &amp; Coordination Among Stakeholders</b>	<ul style="list-style-type: none"> <li>• Neighbor to Neighbor Safety Strategy Committee (NNS) (meets monthly)</li> <li>• North End Justice Solutions (meets quarterly)</li> <li>• SOS Safety Committee (meets monthly)</li> <li>• COPP (as needed)</li> <li>• Lord Selkirk Park Safety Committee (meets monthly)</li> </ul>	<ul style="list-style-type: none"> <li>• Resident Assoc/ stakeholders</li> <li>• Winnipeg Police Service</li> <li>• City of Winnipeg</li> <li>• Manitoba Justice</li> <li>• Mediation Services</li> <li>• Manitoba Housing</li> <li>• MPI</li> <li>• Sage House</li> </ul>	<ul style="list-style-type: none"> <li>• Provide networking and coordination among safety initiatives within the North End</li> </ul>	<ul style="list-style-type: none"> <li>• Provide a voice &amp; attend NNS meetings, identification of issues, develop and implement strategies; recruit other stakeholders, coordinate activities</li> <li>• Provide community service opportunities for those involved with North End Justice Solutions</li> <li>• Support SOS Safety Committee in addressing common safety issues within their neighbourhoods</li> <li>• Support COPP programs in local neighbourhoods, facilitate networking among stakeholders</li> <li>• Provide resources and support to Lord Selkirk Park Safety Committee on a monthly basis through networking and information sharing</li> </ul>	<ul style="list-style-type: none"> <li>Focus groups, surveys, informal feedback at events, activities that address safety</li> <li>Ongoing attendance, feedback from the group: Safety</li> </ul>	<ul style="list-style-type: none"> <li>• Increased capacity, sharing of information and resources among all stakeholders in the north end</li> <li>• Grassroots residents have a voice and are identifying and addressing safety issues</li> </ul>

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<b>2.3 North End Community Helpers Network</b>	<ul style="list-style-type: none"> <li>• North End Helpers Network meets monthly</li> <li>• 10-15 local stakeholders participating monthly</li> <li>• Goals, objectives of the committee are developed</li> <li>• Organize Lighting up the Avenue event</li> <li>• Organize Volunteer Appreciation event</li> </ul>	<ul style="list-style-type: none"> <li>• Mama wi</li> <li>• CEDA</li> <li>• U of Manitoba</li> <li>• Elizabeth Fry Society</li> <li>• NE Food Security</li> <li>• WRHA</li> <li>• Aboriginal Visioning</li> <li>• NE Women’s Resource Centre</li> <li>• William Whyte</li> <li>• St. John’s,</li> <li>• Point Douglas</li> <li>• Other stakeholders</li> </ul>	<ul style="list-style-type: none"> <li>• Provide an opportunities for expanded network meetings among neighbourhood stakeholders</li> <li>• Explore potential changes that can be made to strengthen services: i.e. programming, hours, outreach, expansion of service areas, satellite sites, etc.</li> <li>• Adopt a CAC format</li> </ul>	<ul style="list-style-type: none"> <li>• Invite existing networks, partnerships to the table</li> <li>• Share information/ resources, expertise</li> <li>• Plan, organize LUTA, Volunteer Appreciation</li> <li>• Explore safety concerns common to the North End and unique to local neighbourhoods</li> <li>• Develop strategies to address concerns</li> <li>• Connect/ network with North End Safety Council</li> </ul>	<ul style="list-style-type: none"> <li>• Focus groups: discuss awareness and effectiveness of north end safety networks; feedback on community events r</li> </ul>	<ul style="list-style-type: none"> <li>• Grassroots residents participate in identifying and addressing local community concerns</li> <li>• Have increased awareness of safety issues and take steps to address them</li> <li>• There is a coordinated approach among all safety networks within the north end</li> </ul>
<b>3.1 Women’s Gathering Place</b>	<ul style="list-style-type: none"> <li>• Grassroots residents meet monthly</li> <li>• 10-15 + participate regularly</li> <li>• Goals and objectives are identified</li> <li>• Monthly topics on community issues/concerns are discussed</li> </ul>	<ul style="list-style-type: none"> <li>• Grassroot residents</li> <li>• Aboriginal Visioning</li> <li>• Native Women’s Transition Centre</li> <li>• Local resources from community</li> </ul>	<ul style="list-style-type: none"> <li>• Provide support to Women’s Gathering Place; by facilitating a grassroots connection to local community women</li> </ul>	<ul style="list-style-type: none"> <li>• Support and continue to work with the local women to identify, address community/ housing/ safety initiatives at the grass roots level.</li> <li>• Identify issues for discussion/ develop a plan to address issues/concerns.</li> <li>• Identify opportunities to promote capacity building among local women</li> </ul>	<ul style="list-style-type: none"> <li>• Feedback from grassroots women on impact of monthly gatherings and subsequent actions</li> </ul>	<ul style="list-style-type: none"> <li>• Providing a local voice for grassroots residents, who normally are not involved</li> <li>• Leadership skills/ capacity building in individuals and development of partnerships in addressing safety /housing/ community issues</li> </ul>

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<b>4.1 North End Street Patrol</b>	<ul style="list-style-type: none"> <li>• A street supervisor is hired (spring 2011)</li> <li>• 2 Ambassadors are hired (spring 2011)</li> <li>• A visible street patrol is operating on designated main streets within the north end</li> <li>• A sustainable business plan is developed- Implemented</li> </ul>	<ul style="list-style-type: none"> <li>• Winnipeg Police Service</li> <li>• Mosaic Market BIZ</li> <li>• Selkirk Ave BIZ</li> <li>• Local resident associations</li> <li>• COPP</li> <li>• SAGE House</li> <li>• Ndinawe</li> <li>• CAHRD</li> <li>• Andrews Street Family Centre</li> </ul>	<ul style="list-style-type: none"> <li>• To address community safety through visible patrols</li> <li>• To enhance the community's perception of safety in the north end</li> <li>• To develop leadership, teambuilding, and employability skills through volunteer training and experience</li> </ul>	<ul style="list-style-type: none"> <li>• 3 staff are hired</li> <li>• Organize a North End Safety Council (see below)</li> <li>• Recruit, train and retain 8-10 volunteer patrollers</li> <li>• Conduct daily safety patrols on major streets in the north end</li> <li>• Participate in other community events</li> <li>• Reintroduce the volunteer bicycle patrol</li> <li>• Host quarterly North End Safety Council meetings</li> <li>• Meet quarterly with the Mosaic and Selkirk Ave. BIZ</li> <li>• Organize 2 community consultations/focus groups for feedback on neighbourhood safety / project priorities</li> <li>• Safety Coordinator to organize quarterly meetings</li> </ul>	<ul style="list-style-type: none"> <li>• # Of volunteer ambassadors recruited, trained, retained</li> <li>• # And type of community contacts, patrol schedules</li> <li>• Monthly activity reports</li> <li>• Safety council committee minutes</li> <li>• Type of training provided</li> <li>• Level of participation in community events</li> </ul>	<ul style="list-style-type: none"> <li>• Increase in the number of volunteer ambassadors who patrol streets within the north end</li> <li>• Increased community perception of safety in local neighbourhoods</li> <li>• Increased partnerships among stakeholders who address common safety issues</li> <li>• Sustainability plan is developed</li> </ul>
<b>4.2 North End Safety Council</b>	<ul style="list-style-type: none"> <li>• Council meets quarterly -4X/yr</li> <li>• Mission/goals/objectives are developed</li> <li>• An overall strategy to address neighbourhood safety is developed</li> <li>• 1-2 priority areas addressed</li> </ul>	<ul style="list-style-type: none"> <li>• Local leadership from Resident Assoc./ business</li> <li>• Winnipeg Police</li> <li>• North End stakeholders</li> <li>• COPP</li> <li>• Manitoba Housing</li> </ul>	<ul style="list-style-type: none"> <li>• Support the development of a North End Safety Council, in partnership with north end stakeholders</li> </ul>	<ul style="list-style-type: none"> <li>• Recruit representation from north end neighbourhoods</li> <li>• Develop mission, goals &amp; objectives of committee</li> <li>• Network and sharing of information</li> <li>• Develop a strategy to proactively address neighbourhood issues</li> <li>• Works with/coordinate safety activities with the North End Street Patrol</li> </ul>	<ul style="list-style-type: none"> <li>• Feedback through focus groups, surveys: -impact of the work of the North End Safety Council</li> </ul>	<ul style="list-style-type: none"> <li>• Networking and coordination among north end stakeholders is occurring</li> <li>• Safety Council is representative of the north end community</li> <li>• Improved communication among all stakeholders.</li> </ul>
<b>4.3 North End Phone Line</b>	<ul style="list-style-type: none"> <li>• North end phone line is established and operating in the north end (summer 2011)</li> </ul>	<ul style="list-style-type: none"> <li>• Local residents / stakeholders/ businesses</li> <li>• Manitoba Housing</li> <li>• Winnipeg Police Service</li> <li>• City of Winnipeg</li> </ul>	<ul style="list-style-type: none"> <li>• To develop a phone line in conjunction with the north end street patrol to report incidents within the neighbourhood.</li> </ul>	<ul style="list-style-type: none"> <li>• Work with Partner organizations to establish and maintain a phone line for the reporting of criminal incidents, bylaw infractions, overflowing garbage, other safety concerns</li> </ul>	<ul style="list-style-type: none"> <li>• # of incidents reported</li> <li>• Type of incidents reported</li> <li>• Feedback from stakeholders on impact of phone line</li> </ul>	<ul style="list-style-type: none"> <li>• Community is taking ownership for making their community safer</li> <li>• Community is more stable, due to people choosing to live in north end</li> </ul>